



Department  
of Health

29 January 2016

Finance, Commercial & NHS  
Directorate  
Quarry House  
Quarry Hill  
Leeds LS2 7UE

To all NHS Directors of Estates & Facilities

Dear Colleagues,

I am pleased to announce that an updated and revised version of the NHS Premises Assurance Model (NHS PAM) has been launched and is now available at <https://www.gov.uk/government/publications/nhs-premises-assurance-model-launch>

The 2016 NHS PAM represents a refreshed and updated version, developed in conjunction with the NHS, of the previous version that reflects changes in policy, strategy, regulations and technology. Fundamentally, the NHS PAM supports the new NHS Constitution right:

*“You have the right to be cared for in a clean, safe, secure and suitable environment.”*

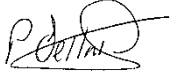
The main benefits of the NHS PAM are to:

- Allow NHS funded providers of healthcare to demonstrate to their patients, commissioners and regulators that robust systems are in place to assure that their premises and associated services are safe,
- Provide a consistent basis to measure compliance against legislation and guidance, across the whole NHS;
- Prioritise investment decisions to raise standards in the most advantageous way.

The Self-Assessment questions (SAQs) which support quality and safety compliance and efficiency improvement are available at the above URL. Please note, the Metrics previously provided as part of the NHS PAM have been superseded by the Dashboards developed as part of the Efficiency & Productivity Programme to improve management of the estate and will be provided as this programme is delivered.

We would welcome feedback on the NHS PAM as well as how you are using locally.  
This should be sent to [PAMHelpDesk@dh.gsi.gov.uk](mailto:PAMHelpDesk@dh.gsi.gov.uk)

Yours faithfully

A handwritten signature in black ink, appearing to read 'Pete Sellars', with a stylized flourish at the end.

Pete Sellars  
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