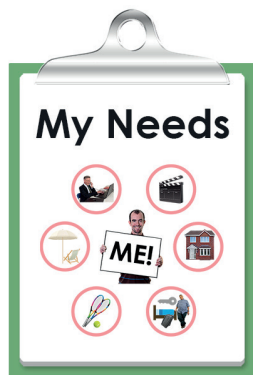


# Primary Care Liaison Service

for people with a Learning Disability



# Introduction



The Primary Care Learning Disability Liaison Nurses support and make sure people with a learning disability have their health needs met by primary care services.



Primary Care services are GP surgeries.



The Liaison Nurses help to make sure you get good quality care by working closely with staff at the surgery.



This includes doctors, nurses, reception staff and managers.

# The team offers



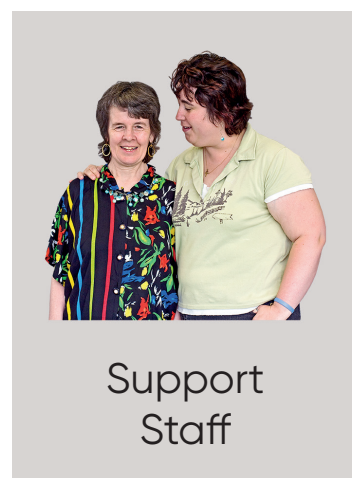
We offer advice and support to people with learning disabilities.



We support people who may have physical health conditions, behavioural difficulties and/or mental illness.



We also offer advice and support to:



# What kind of support can the team offer me?



Making sure you are offered (and go to) your Annual Health Check. This is a yearly check up at your doctor's surgery.



Making sure you are offered a Health Action Plan.



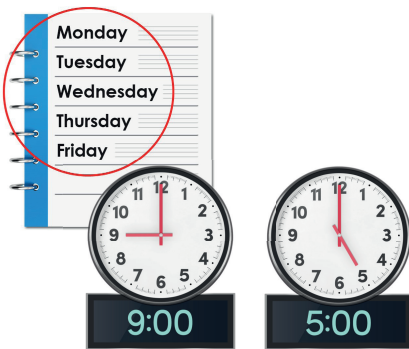
Making sure reasonable adjustments are made when you need them. Reasonable adjustments are things like having longer appointments, getting accessible information or making sure things are explained clearly.



Giving you information about other health and social care services and organisations.

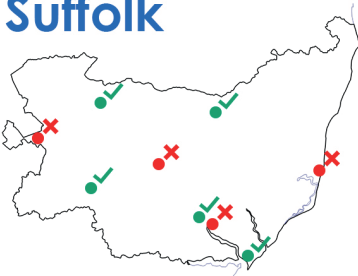


The service is provided in GP surgeries, but sometimes the nurses can come to visit you.



The service is available between 9:00 in the morning until 5:00 in the afternoon, Monday to Friday.

## Suffolk



The service is offered to all surgeries.

## Suffolk



The service is based in Ipswich & Bury St. Edmunds, but the nurses work all across Suffolk, except Waveney.

# The service



The teams are employed by Norfolk & Suffolk NHS Foundation Trust.



In order to reach as many people as possible the nurses work with people short-term. This is different for each person.



The nurses have close links with other health services for people with learning disabilities. These could include Dentists, Physios or Occupational Therapists.



The nurses can also access specialist support and advice from these services.

## The service is available to



People aged 14 years and over with a Learning Disability.

## Autism



People with Autism are included but not those who do not have a Learning Disability.

## How to contact us



By e-mail

[liaison.nursesLD@nsft.nhs.uk](mailto:liaison.nursesLD@nsft.nhs.uk)



By phone

**01284 733300**

# Primary Care Accessible Resources

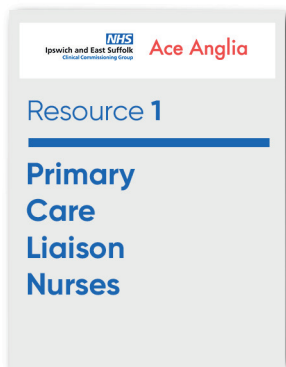
## Resource 1: Primary Care Liaison Service



This booklet was made in co-production between Ace Anglia and members of the 'Staying Healthy, Safe & Well' Workstream of the Joint Suffolk Learning Disability Strategy 2015-20.



The resources were funded by Ipswich & East Suffolk Clinical Commissioning Group.



This booklet is **Resource 1** & forms part of a number of projects that help to explain things about Primary Care services.



For more information, please e-mail:  
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