

Patient information

# Palliative Care Team Information

## Palliative Care Team

**West Suffolk NHS Foundation Trust**  
Hardwick Lane, Bury St Edmunds, Suffolk IP33 2QZ  
Tel: 01284 713000, [Palliativecare@wsh.nhs.uk](mailto:Palliativecare@wsh.nhs.uk)

Name \_\_\_\_\_

Date \_\_\_\_\_

The purpose of this leaflet is to ensure that you have a permanent record of our assessment.

You were seen by \_\_\_\_\_

Consultant / palliative care specialist nurse

Your problem list:

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Your management plan:

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Your GP (General Practitioner) will be sent a Transfer of Care Summary regarding our involvement to provide good continuity of care.

Useful numbers for hospital services:

- Chaplaincy team: 01284 713486 (extension 3486)
- Macmillan Information Centre: 01284 713023 (extension 3023) 8.30am-4.30pm Monday to Friday (except Bank Holidays).

If you or your relatives have unanswered questions or concerns, please telephone the palliative care specialist nurse between 9.00am-5.00pm Monday to Friday or Saturday 8.00am-4.00pm.

Michelle Buono, Liz Eagles, Sam Hobson, Marie Rees, Katherine Goller: 01284 713776 (extension 3776).

\* extension numbers can be used if dialling within the hospital.

We respond to messages left before 4.00pm on the same working day. Messages left after 4.00pm may not be answered until the next working day.

Alternatively contact the palliative care team PA/ secretary, Tricia Raybould, between 8.00am-3.00pm on 01284 713776, or you may prefer to discuss your concerns with your GP.

## **St Nicholas Hospice Care**

www.stnicholashospice.org.uk

Telephone: 01284 766133 (24 hour help desk)

## **St Elizabeth Hospice**

www.stelizabethhospice.org.uk

Telephone: One Call—One Number 24 hour Advice  
0800 567 0111

## **Suffolk Family Carers**

www.suffolkfamilyandcommunity.org

Telephone: 01473 835477

Email: hello@suffolkfamilycarers.org

## **Norfolk Carers**

www.norfolkfamilycarers.org

Telephone 01603 219924

Email info@norfolkfamilycarers.org

If you would like any information regarding access to the West Suffolk Hospital and its facilities please visit the website for AccessAble (the new name for DisabledGo) <https://www.accessable.co.uk>



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