

Patient information

Integrated Community Paediatric Services

Specialist Child Development Nursing Team

Your Specialist Child Development Nurse
is.....

Who are we?

We are a small team made up of Specialist Child Development Nurses (SCDN) and Specialist Nursery nurses. We cover the whole of Suffolk, including Thetford but excluding Waveney area.

The SCDNs are Registered Nurses and Health Visitors with specialist knowledge of child development and children with additional needs. We work as part of an integrated community paediatric service with children under 5 years old. Your child will have a Paediatrician, or a therapist will have referred your child to us for support.

Why do children see a Specialist Child Development Nurse?

We offer guidance and advocacy to parents with children with additional/complex needs and their families for example, supporting parents and carers through the process of diagnosis if appropriate, including post diagnosis support and signposting to other services.

We offer a range of support with developmental concerns such as sleep, eating, behaviour and toileting and you may be invited to attend workshops on these topics.

We will signpost to workshops or other organisations and services where appropriate.

We will visit you at home for the initial appointment and other appointments may be via telephone or video.

We are not a replacement for your universal health visitor but will work alongside them.

Our service is parent led and we encourage you to make contact if required.

The SCDNs work closely with health, education, social services, and the voluntary sector.

Information sharing

We will discuss with you what we plan to do. We may also need to discuss your child with relevant colleagues such as your Health Visitor, GP, preschool/school and any other health or education colleagues who are involved.

Your SCDN will already have discussed with you and gained your consent for information sharing. Professionals working within the Integrated Community Paediatric Service have a duty of care to share information to safeguard children.

To assist with communicating with you we have a SMS Text Messaging and Email service available. To use this, we require your consent. Please ensure that we always have your correct contact details.

Policy for missed appointments

We ask that if you are unable to attend appointments that you contact the service as early as possible to cancel or rearrange.

In the event of missed appointments, we may need to consider our continued input.

Office bases and service hours Service available from Monday to Friday Between 0900-1700

There are 3 bases for the SCDN team:

Ipswich Office

Child Development Centre
Centre

St Helens House

Foxhall Road

Ipswich IP3 8LX

Tel: 01284 775016

Stowmarket Office

Child Development Centre

Violet Hill Road

Stowmarket

IP14 1NL

Bury Office

Child Development

Hospital Road

Bury St Edmunds

IP33 3ND

Tel: 01473 321200

Further information on our services can be found on our website:

www.wsh.nhs.uk/icps

Feedback

We aim to offer a good service to you and your child. We welcome your comments and suggestions. If you have any queries or concerns with any aspect of your child's care that cannot be resolved with your nurse, please contact the Service Lead on the main office numbers.

If you feel unable to discuss your concerns in this way please contact the Patient Advice and Liaison Service (PALS). Email: PALS@wsh.nhs.uk Tel: **0800 917 9673** or **01284 712555** (24-hour answerphone facility)

Clinical research

West Suffolk NHS Foundation Trust is actively involved in clinical research. Your doctor, clinical team or the research and development department may contact you regarding specific clinical research studies that you might be interested in participating in. If you do not wish to be contacted for these purposes, please email info.gov@wsh.nsh.uk. This will in no way affect the care or treatment you receive.

Accessibility

If you require this leaflet in a different format, please contact the patient advice and liaison service on 01284 712555 or email PALS@wsh.nhs.uk

If you would like any information regarding access to our Trust services and facilities, please visit the website for Accessible: <https://www.accessable.co.uk/organisations/west-suffolk-nhs-foundation-trust>

