

Patient information

Integrated Community Paediatric Services

Children's Community Specialist Nursery Nurses

Your Specialist Nursery Nurse

is:

Contact Number:

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Who are we?

We are Specialist Nursery Nurses working as part of the Specialist Child Development Nursing Team within the Integrated Community Paediatric Service. We all have many years of experience working within health and/or education with children who have a wide range of additional support needs.

We also work as part of the Multi-Disciplinary Assessment Team and may facilitate the Earlybird programme which is offered to the parents of children with a diagnosis of Autism.

What do we do?

Your Specialist Child Development Nurse (SCDN) will have referred your child to one of us for further specific support in one or more of the following areas:

- Play
- Sensory
- Communication
- Daily living skills, such as sleep/dressing/toileting/feeding
- Behaviour management

You may have been invited to attend a workshop, but if you and your child require further support, we may offer 4 home visits, depending on the type of support we have been asked to provide. In certain circumstances you and your child may be invited to attend a block of group sessions.

What happens if we come to visit you at home?

As all children are unique, we will tailor the intervention offered to suit your individual child and family's needs. We will always discuss ideas and plan together with you the best way to support your child. On average we would expect to spend about an hour with you on each visit.

If we are coming to do a block of practical sessions involving play, we will bring a selection of toys, and this may include messy play such as play dough, dry cereal etc.

Your child will benefit most if you take an active part during the sessions. This may involve getting down to play on the floor. It helps if distractions are reduced to enable your child to focus on the activities, for example:

- There is a quiet area with a clear space to play.
- The TV is turned off.
- Overly friendly pets are shut away.
- Electronic devices are put out of the way.

Information Sharing

We will discuss with you what we plan to do. We may also need to discuss your child with relevant colleagues such as your Health Visitor, GP, preschool/school and any other health or education colleagues who are involved. Your Specialist Child Development Nurse will already have discussed with you and gained your consent for information sharing. Professionals working within the Integrated Community Paediatric Service have a duty of care to share information to safeguard children.

To assist with communicating with you we have an SMS Text Messaging and Email service available. To use this, we require your consent. Please ensure that we always have your correct contact details.

Policy for missed Appointments

We ask that if you are unable to attend appointments that you contact the service as early as possible to cancel or rearrange. In the event of missed appointments, we may need to discuss our continued input with your Specialist Child Development Nurse (SCDN).

The ICPS team - West Suffolk NHS Foundation Trust

Ipswich Office

SCDN Team
Child Development Centre
St Helens House
Centre
Foxhall Road

Stowmarket Office

SCDN Team
Child Development Centre
Violet Hill Road

Bury Office

SCDN Team
Child Development
Hospital Road

Ipswich IP14 1NL
IP33 3ND
Tel: 01473 321200
775016

Stowmarket

Bury St Edmunds

Tel: 01284

Further information on our services can be found on our website:

www.wsh.nhs.uk/icps

Feedback

We aim to offer a good service to you and your child. We welcome your comments and suggestions. If you have any queries or concerns with any aspect of your child's care that cannot be resolved with your nursery nurse or SCDN, please contact the Service Lead on the main office numbers.

If you feel you are unable to discuss your concerns in this way, please contact the Patient Advice and Liaison Service (PALS). Email: PALS@wsh.nhs.uk **Tel: 0800 917 9673 or 01284 712555** with 24 hour answerphone facility

Clinical research

West Suffolk NHS Foundation Trust is actively involved in clinical research. Your doctor, clinical team or the research and development department may contact you regarding specific clinical research studies that you might be interested in participating in. If you do not wish to be contacted for these purposes, please email info.gov@wsh.nsh.uk. This will in no way affect the care or treatment you receive.

Accessibility

If you require this leaflet in a different format, please contact the patient advice and liaison service on 01284 712555 or email PALS@wsh.nhs.uk

If you would like any information regarding access to our Trust services and facilities, please visit the website for Accessible: <https://www.accessable.co.uk/organisations/west-suffolk-nhs-foundation-trust>



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