

Patient information

Early Intervention Team

Who are we?

The Early Intervention Team (EIT) is an integrated team of:

- Occupational therapists/Physiotherapists/Assistant practitioners
- Reablement support workers (Carers)
- Social work practitioners
- Suffolk Family Carers link workers
- British Red Cross support workers
- Community nurses

The team work alongside doctors, emergency nurse practitioners and other members of the team involved in your care. They may see you in the Emergency Department (ED), Clinical Decisions Unit (CDU), Acute Medical Unit (F7 and F8) or the Fracture Clinic.

How we can help

The team can see you to discuss your home circumstances and previous level of ability. Together we will work out what your needs are for discharge and how to achieve this in a timely way.

Following your initial assessment, the EIT may:

- Review your mobility
- Review your ability to move on/off a bed, chair or toilet
- Loan equipment to assist you at home
- Ensure you can manage washing, dressing and toileting - we may need to organise carers to assist you with this at home if required
- Ensure you can prepare meals or provide information for organisations that can

assist you

- We can involve your family, next of kin or care home in your treatment or discharge planning
- Discuss the level of support you have and refer to other agencies, if required
- Make onward referrals to community services
- Provide information regarding services and support available to you at home following discharge

We may also follow up your care when you go home with a phone call to review how you are managing. From here we can advise and refer onto other services, or provide equipment to assist you.

If you need further medical treatment and are moved to another ward, the EIT will hand over your care to the ward team.

Your rights

When you are seen by the EIT you will be asked for consent for our intervention during your time in hospital. We will respect your decision to withdraw your consent to our treatment at any time. All information about patients is confidential and where appropriate is covered by General Data Protection Regulation (GDPR). You may be assessed or treated by a student, who is accountable to a senior member of the team. However, if you prefer not to be treated by a student, you have the right to decline.

Feedback

In order to help us develop our service, we would welcome any comments on your experience of being seen by EIT. We can provide you with a questionnaire to complete.

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If you would like any information regarding access to the West Suffolk Hospital and its facilities please visit the hospital website www.wsh.nhs.uk and click on the link, or visit the disabledgo website:

<http://www.disabledgo.com/organisations/west-suffolk-nhs-foundation-trust/main>