Give us your feedback

**Help us to help other family carers. Please complete the questionnaire below and overleaf. Your anonymised feedback will be used to improve the service we provide.**

Have you felt supported whilst the person you care for is

an inpatient?

Comments:

Yes, always

Yes, most of the time

No

Did you feel confident to leave the person you look after

in our care? Yes, always Yes, most of the time

No

Please give a reason:

Does the person you care for have a dementia?

Yes

No

*Continues overleaf*

We aim to support family carers whilst the person being cared for is an inpatient. We would like your feedback on how well we do this. If you would like to talk about your experience further, please add your contact details here and the family carers’ lead nurse will contact you as soon as possible.

Name: Tel:

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# Please indicate which ward(s) the patient has stayed on:

**Were you informed and kept up to date about progress with treatment, care and discharge plans?**

Yes, fully informed

Some information shared

No, information not forthcoming

Comments:

# Were you informed about support available to you?

Given the family carers pack Family carer badge

Car parking concession

Family Carer Support Worker Other, please state

Any further comments? Date form completed

Please return this form in the pre-paid envelope found in your carers’ pack or you can post it in one of the post boxes like this either on the ward (or at the information desk in the main entrance). Alternatively, feedback can be provided online via the following link:

<https://www.oc-meridian.com/WSH/survey/CaringforCarers>

**Thank you**

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**Issued:** September 2020 **Review date:** September 2023 **Reference**: FCFeedback

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